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DOKUMEDS SELECTED TO REPRESENT LATVIA IN EUROPE'S MOST COMPETITIVE BUSINESS AWARDS PROGRAM

On 08 July 2010 it was announced that DOKUMEDS has been selected for inclusion in the 2010 [European Business Awards](http://www.businessawardseurope.com) programme (www.businessawardseurope.com) sponsored by HSBC as one of 10 Country Representatives from Latvia.

Every year the European Business Awards Research team spends 6 months analysing over 7000 companies across Europe to seek out the best businesses that demonstrate the guiding principles of the Awards Commercial success; Innovation; Business Ethics.

One of Dokumeds values is friendly and promoting environment motivating the staff to develop themselves as professionals in order to provide the clients with the best possible quality of the services. Close collaboration with customers, efficient problem solving approach as well as effective risk assessment and financial management strategy being a part of company's philosophy allows to keep the quality standards of provided services, comply with customer expectations and assure customer satisfaction. The major achievement for Dokumeds business sustainability is complete financial independence that gives us the freedom and flexibility for decision making and ability to invest in long term goals, not being dependent from fast returns - commented Indra Aboltina Member of the Board who was running the company for 15 years.

Established in 1995 in Latvia Dokumeds (clinical research organization) started as a Baltic based niche (geographic) service provider for big pharma. Effective use of medical-academic, research and business background of senior management and staff, as well as local know-how and quality of performance allowed Dokumeds to gain trust of customers. Services had been expanded to other CEE regions: Russia (2004); Ukraine (2005) and Poland (2009). The scope of services has been developed from basic clinical operations up to full scope of clinical services including project management, financial operations and contract management, medical and regulatory services, logistics and warehouse services for clinical supplies, as well as other services. Well-established and functioning network of strategic partners allows Dokumeds to expand the services all over Europe. As a member of the Across Alliance, Dokumeds has the ISO 9001:2000 certificate in International Project management.

Dokumeds has as well participated in charity actions involving its entire staff.

Substantial investments are made in staff development, optimization of company's processes and provided services with emphasis to quality management and quality control, risk assessment and mitigation, development of IT systems.

Over the years DOKUMEDS has been doing business with more than 30 different clients.

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About the European Business Awards 2010:

The European Business Awards recognises and rewards excellence, best practice and innovation in companies across the European Union. The competition is free to enter and open to organisations of all sizes and from any industry sector.

The European Business Awards programme serves three purposes for the European business community:

- It provides examples for the business community to aspire to
- It celebrates and endorses individual's and organisation's success
- It provides case studies and content for learning from these exceptional organizations

An innovative, strong and thriving business community makes a successful and prosperous Europe.

There were eight categories:

- The Infosys Business of the Year Award
- The RSM International Entrepreneur of the Year Award
- The UKTI Award for Innovation
- The HSBC Growth Strategy of the Year Award
- The Award for Customer Focus
- The Award for Corporate Sustainability
- The Environmental Awareness Award
- The Employer of the Year Award